

## MARKETING NEWS

## Newsletter n. 08/2013

## **WEBCREATOR online configurator Upgrading**

Dear Sirs, we inform you that the WEBCREATOR online configurator has been updated with the following relevant modifications related to the 1, 2 and 4 DROPS INJECTION SYSTEMS WITH SHUT OFF GROUPS.

The manifolds can be configurated as regards to the distance between the nozzles drops.

According to the injected polymer and the process conditions, it will be suggested to use the construction version with or without heater covers. The diameters of the manifold channels, of the descent holes and the size of the injection bushing are set according to the choices made during the configuration. Independently from the distance between the nozzles drops, the nozzle diameter and the injected material, the manifold thickness will be 44 mm.

The other functions of the Webcreator have not been changed.

WEBCREATOR can be accessed online at Thermoplay website homepage <u>http://www.thermoplay.com/</u> and from the PRODUCTS section. We suggest to cancel the browsing history of your browser before to access to the new configurator pages.

We send you enclosed the related catalog pages which have been modified.

All Thermoplay agents and customers have free access to WEBCREATOR. After online registration the user will automatically receive a confirmation request by email to access the configurator.

Each agent receives an automatic communication for all configurations made by its customers who have been assigned to him depending on their geographical location.

After configuration the 2D drawings and 3D models (in the selected format) are generated and sent to the email address of the user in a single zipped file , which also includes the configuration sheet and part list (in pdf format).

As 1-2-4 drops "standard" manifolds no longer exist, they will be manufactured according the automatically generated drawings and associated to a specific configuration. The configuration code (7 digits) is engraved on the manifold, on the identification plate and it is shown on all the documents, including drawings.

In case of an offer request it is enough to send the order form generated by the Webcreator to the e-mail address indicated on it.

The only changes accepted to the configurations are the following:

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• If the customer requests spare parts (for example spare nozzles, heaters, etc.), electrical connections, isometric plates, (3D view of the system with cabling instructions), they must be ordered separately and clearly specified in the offer request. The price of the parts listed above is not subject to discounts or promotions.

If the customer already has the accessories of the hot runner (nozzles, injection bushing, etc.) he must always make the complete
configuration including the accessories he already owns, in order to allow the program to precisely evaluate the characteristics of
the manifold. In the offer request, the unwanted elements (that have not be quoted and manufactured) must be clearly specified.

WEBCREATOR does not perform any check on the configured system in relation to the injected polymer. The analysis should be made during the offer. In general it is not allowed to ask any change to the drawings

For information and assistance requirements, please refer to the following contacts:

- marketing@thermoplay.com for any problem related to registration and access to WEBCREATOR.
- marketing@thermoplay.com for any problem related to the allocation of customers .
- g.garda@thermoplay.comfor the configurator use and problems in receiving models and any type of design error.

**Best regards** 

