

<b>FORM</b> Code MO1908.05	<b>REQUEST FOR INTERVENTION for TECHNICAL SERVICE</b>
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**Esteemed Company** ..... **attn. Mr.**.....

In order to manage the intervention at your plant, please fill-in this form and send it to Thermoplay S.p.A. by e-mail: [service@thermoplay.com](mailto:service@thermoplay.com)

**Hot-Half or Hot Runner System (Code):** .....

**Single-Nozzle or Nozzles (Code or Type):** .....

**Thermal Temperature Controller (S/n number):** .....

**Reason for the intervention request (please specify):**  
.....  
.....  
.....

**Requested intervention date:** .....

**Please specify the address where the intervention has to execute and please check that the intervention site is in accordance with all safety standards foreseen from the law in force:** .....

**Please, use capital letters**

In case that the intervention isn't under warranty, we will apply the following charges:

Rate for technical services / travel to the Customer	Italy	UE Countries
<b>Rate for technical services</b> (weekdays) for each hour of work, up to 8 hours in the same day	€ 90	€ 105
<b>Rate for technical services</b> (weekdays) for each hour of work, over 8 hours in the same day	€ 105	€ 120
<b>Rate for travel hours</b> (weekdays) for each hour of travel, up to 8 hours in the same day	€ 45	€ 55
<b>Rate for travel hours</b> (weekdays) for each hour of travel, over 8 hours in the same day	€ 50	€ 60
<b>Rate per Km - Car</b>	€ 0,70/Km	€ 0,85/Km

Any room and board costs will be charged directly on the invoice

Customer contact name .....	Date: .....
Company stamp .....	Signature for approval .....