

FORM Code MO1908.06	REQUEST FOR INTERVENTION for TECHNICAL SERVICE
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Esteemed Company **attn. Mr.**.....

In order to manage the intervention at your plant, please fill-in this form and send it to Thermoplay S.p.A. by e-mail: service@thermoplay.com

☐ **Hot-Half or Hot Runner System (Code):**

☐ **Single-Nozzle or Nozzles (Code or Type):**

☐ **Thermal Temperature Controller (S/n number):**

☐ **Reason for the intervention request (please specify):**

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☐ **Requested intervention date:**

Please specify the address where the intervention has to execute and please check that the intervention site is in accordance with all safety standards foreseen from the law in force:

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Please, use capital letters

In case that the intervention isn't under warranty, we will apply the following charges:

Rate for technical services / travel to the Customer	Italy	UE Countries
Rate for technical services (weekdays) for each hour of work, up to 8 hours in the same day	€ 125	€ 140
Rate for technical services (weekdays) for each hour of work, over 8 hours in the same day	€ 150	€ 165
Rate for travel hours (weekdays) for each hour of travel, up to 8 hours in the same day	€ 65	€ 75
Rate for travel hours (weekdays) for each hour of travel, over 8 hours in the same day	€ 75	€ 85
Rate per Km - Car	€ 0,90/Km	€ 1,05/Km
Any room and board costs will be charged directly on the invoice		
Customer contact name	Date:	
Company stamp	Signature for approval	